

REDFERN & CO. secures Law Society's new conveyancing quality mark

Redfern & Co. in Birmingham has become one of the first practices in the country to secure membership to the Law Society's Conveyancing Quality Scheme - the mark of excellence for the home buying process.

Redfern & Co. underwent rigorous assessment by the Law Society in order to secure CQS status, which marks the firm out as meeting high standards in the residential conveyancing process.

Law Society President Linda Lee said that the Law Society introduced CQS to help to recognise high standards in the home buying process and deter fraud in the residential property market.

"CQS improves efficiency with common, consistent standards and service levels and enables consumers to recognise practices, such as Redfern & Co., that provide a quality residential conveyancing service.

"Buying a home is one of the largest purchases anyone will make in their lifetime, so it is essential that it is done to the highest standard by a solicitor. There are many different conveyancing service providers out there, making it difficult for home buyers to identify those which can ensure a safe and efficient level of service."

Leonard Jacobs says: "Redfern & Co. is delighted to have secured CQS status. It is recognition of the high standards we provide to our residential property clients and is a signal to future home buyers of the excellent service level we provide at what is often a stressful time for many people.

"The overall beneficiaries will be clients who use Redfern & Co. when buying a home. They will receive a reliable, efficient service as recognised by the CQS standard."

The scheme requires practices to undergo a strict assessment, compulsory training, self reporting, random audits and annual reviews in order to maintain CQS status. It is open only to members of the Law Society and to those who meet the demanding standards the scheme will set and has the support of the Council of Mortgage Lenders, the Building Societies Association, and the Association of British Insurers.

For more information on the Law Society's Conveyancing Quality Scheme visit www.lawsociety.org.uk/cqs

Or contact the CQS Unit on 020 7316 5550 or CQS@lawsociety.org.uk

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